

Corporate Enterprise



Vero Workers Compensation

What is Vero Workers Compensation Corporate Enterprise?

Every business is special. Vero's **Corporate Enterprise** package recognises this and provides a tailored program that suits your corporate client's needs.

The best claims outcomes come from employers and their insurance partners working together. **Corporate Enterprise** makes partnership easy. We provide tools and support to make your client's business just a little bit easier.

How Corporate Enterprise helps your client

Corporate Enterprise helps medium to larger businesses who want to control the cost drivers of workers compensation insurance.

Corporate Enterprise is available to employers with a payroll greater than \$1.5m who value an opportunity to partner with Vero for a better result.

Cutting the cost of workplace injuries

Smart businesses know there is more to workers compensation than simply paying insurance premiums. Hidden costs can stack up once you factor in:

- ▼ Loss of production
- ▼ Absenteeism
- ▼ Increased turnover
- ▼ Replacement labour, and
- ▼ Retraining.

Businesses can easily spend more than three times the cost of the insurance premiums on these hidden costs.

With our market leading return to work and claims duration rates, they also get less disruption to their business.

Corporate Enterprise... What your clients get

A specialist service

- ▼ As a corporate partner, within the first month we will meet with you and your client to discuss how to work together to achieve your client's business objectives
- ▼ Based on your client's needs we will tailor a customer service standards agreement to meet the agreed objectives

- ▼ Deal with just one person. A High Risk Case Manager will be the single point of contact for all claims management issues

Training and information

- ▼ Vero will provide access to our employer training programs for a minimum of two staff. Employers can select from three one-day programs that build skills and knowledge in injury management and OH&S management
- ▼ Corporate clients can attend special regular seminars by leading legal, medical and safety experts on hot topic areas of interest
- ▼ Your client will receive regular safety alerts and OH&S and workers compensation legal briefing on high impact issues.

Claims management and analysis tools

- ▼ A new client kit comprising of tools and resources to help improve your client's injury management processes and OH&S risk management systems
- ▼ Access to our web based report and analysis tool that provides a powerful suite of reports to monitor and measure your performance
- ▼ Regular claims strategy review meetings to achieve best practice outcomes that meet your clients' objectives.

OH&S risk management

- ▼ Access to our corporate partners website with a wealth of resources and tools to support clients injury management processes and OH&S management systems
- ▼ OH&S guru advice service gives your client phone or email access to Vero's OH&S risk management team for guidance on OH&S Management and OH&S compliance issues
- ▼ HR & IR legal hotline - Access to a human resource and industrial relations legal specialist to help with people management legal issues that may arise as part of a complex workers' compensation claim.